



Quality of service, costs, rights, and subscriptions

Take the control of your unified
communication network with Calltax



FLEXCOM
CALLTAX

Quality of service

Increasing customer satisfaction



- **Limiting the time to reply.** Calltax analysis where customers have to wait or do not receive a response.



- **The analysis of customer contact** is possible at all levels of your company: detailed statistics are given for a particular user, a group of users, department or building.



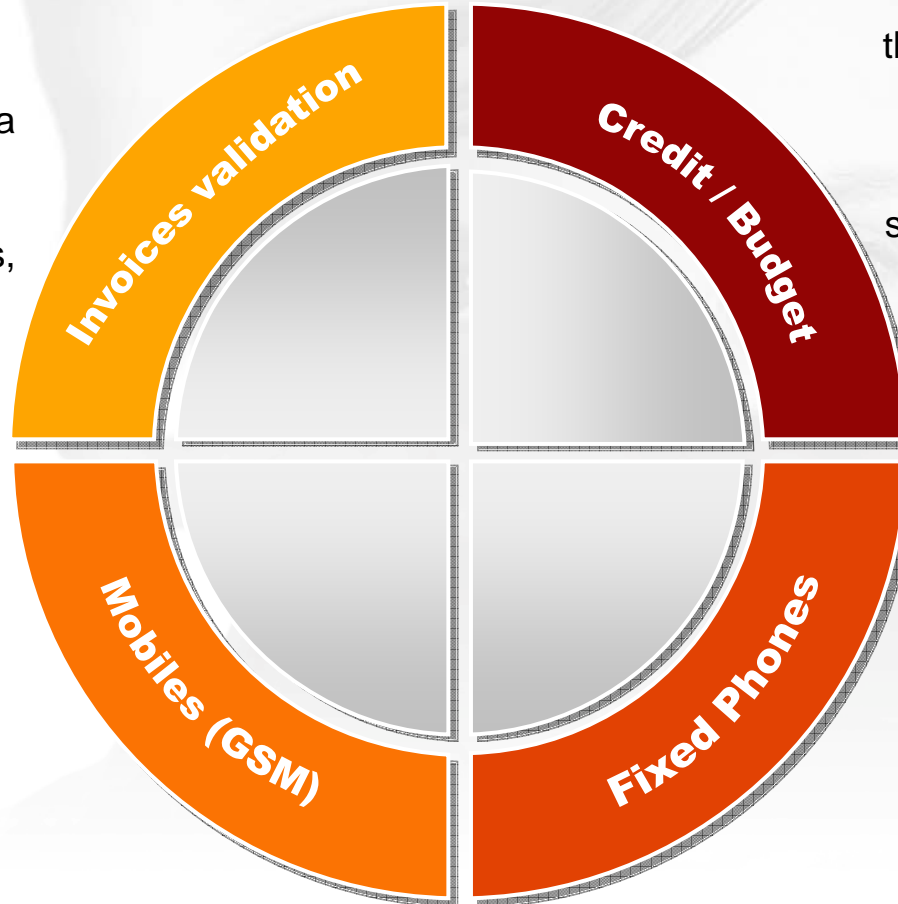
- **The power of the analysis** and reporting ensures analysis of the calls handled by receptionists.

Telecom Cost Management

Calltax helps close the loop!

Ability to view, analyze, and validate invoice data from multiple carriers in a centralized invoice. Easy identification of billing errors and tracking of contract terms, enabling efficient negotiation with vendors.

Manage your consumption and your GSM simply and regularly. Educate users by allowing them to access the details of their communications via Web or send email.



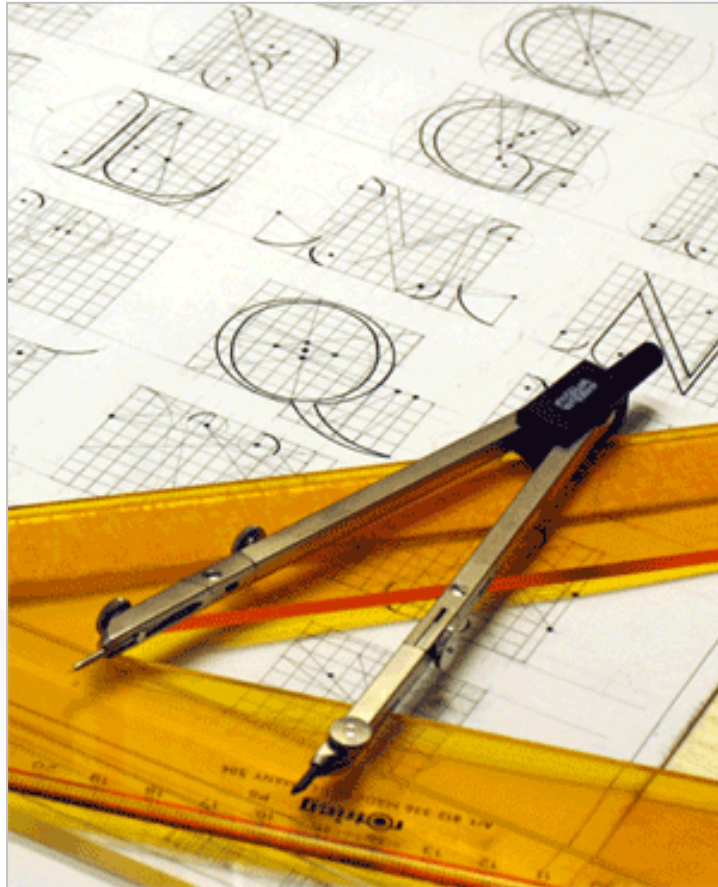
This module allows to limit the consumption of users by blocking public access to the network when their credit has expired, or by sending an email when their mobile phone budget is reached.

Control your communications costs from your PBX CDR and from your operator's invoices on a regular basis by scheduling sending reports by email to your various services.



Calltax

The new generation of Telecom Management System 1/2

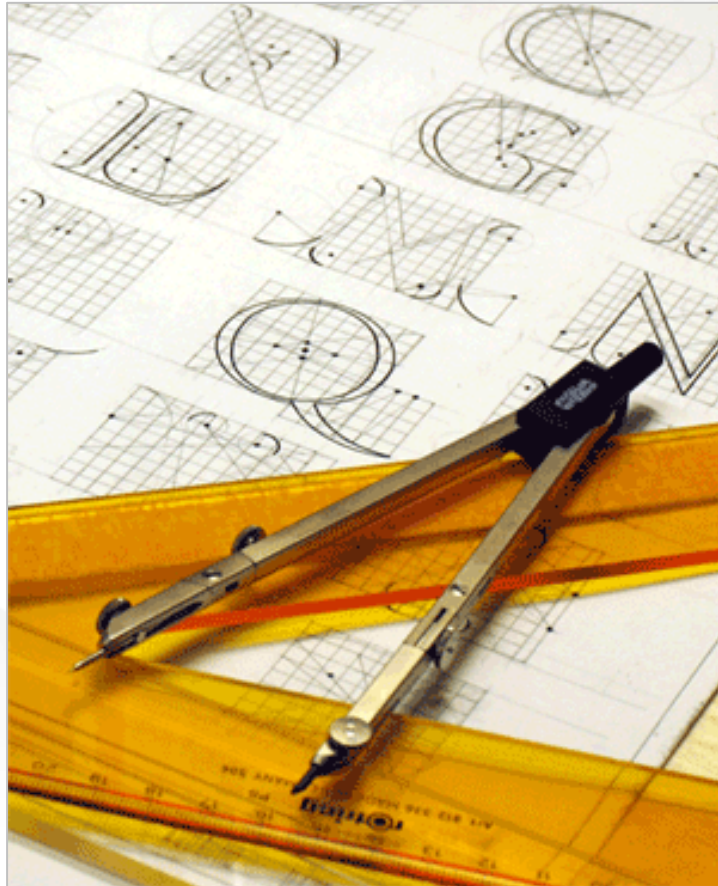


The Concept

- **Easy to use**
Intuitive web based management
- **Fully automated**
Scheduled reports, integrated alarm system
- **OS & PBX independent**
Pure Java, runs on any platforms
- **Integrate into any environment**
Multi-tier architecture working in most complex networks

Calltax

The new generation of Telecom Management System 2/2



Key Features

- Call analyzer language working with any PBX or Provider
- Web Based Front End
- SQL92 compliant
- Runs as service
- Automated archiving and alerting
- Report formats: Html, Xml, Csv, Pdf, Ms Excel
- Check in/check out with credit management
- GSM costs management
- Subscriptions
- Multi-Tier, Multi-User, Multi-Site

Our References



Thank you!





**Do You Have
Any Questions?**